

# FORCE 3 SEWP ORDERING GUIDE



## SOLUTIONS FOR ENTERPRISE-WIDE PROCUREMENT

As a leader in the federal acquisition community, NASA's SEWP (Solutions for Enterprise-Wide Procurement) program provides streamlined access to the latest in mission-critical technologies. Now in its fifth installment, SEWP V is the largest GWAC (government-wide acquisition contract) in the federal space. Available to all federal agencies, this contract offers a variety of information technology, audio/visual and other related products and services.

## WHO CAN USE SEWP

The SEWP contracts are for use by NASA, all Federal agencies and authorized support services federal agency contractors.

## CONTRACT BENEFITS

SEWP V contracts are firm, fixed-priced contracts with a wide range of benefits, including:

- Wide variety of products and services
- Competitive prices and discounts
- Free training on how to use SEWP V
- Streamlined ordering

- Compliance verification
- Easy-to-use online quote and RFI (request for information) tools

## GETTING STARTED

To access SEWP V, visit [www.sewp.nasa.gov](http://www.sewp.nasa.gov), and register for an account. With a SEWP account, you can request quotes, view responses, create orders and more.

## FAIR OPPORTUNITY

FAR 16.505(b) (1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding \$10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the CO and that the CO must document the rationale for placement and price of each order. Using the SEWP online [Quote Request Tool](#) is the recommended method to assist in this activity and to augment the required decision documentation.

## OBTAIN A QUOTE FOR PRODUCTS AND SERVICES

The SEWP on-line Quote Request Tool (QRT) is the method recommended by the NASA SEWP Program Office for obtaining SEWP Quotes. You may also contact the [Force 3 SEWP Program Manager](#) or one of the Force 3 sales representatives for assistance.

## INSTALLATION, BASIC WARRANTY, EXTENDED WARRANTY, TECHNICAL SUPPORT AND SOFTWARE SUPPORT

Force 3 has engineers across multiple disciplines to provide on-site installation and support. Basic warranty offerings are specific to each manufacturer's product.

Extended warranty can be purchased anytime during the standard commercial warranty period. The extended warranty provides coverage for 12, 24 or 36 months after its initial start date, regardless of the commercial warranty period. The extended warranty coverage depends on the option purchased from the product manufacturer.

## FORCE 3 HELP DESK

Call our 24x7 help desk at [1-888-711-0204](tel:1-888-711-0204) and select #2 for SEWP. A customer service representative receives calls during business hours and our on duty engineer receives calls after hours, holidays and weekends. If you need help that does not require immediate attention, Force 3 also accepts emails at [cshelpdesk@force3.com](mailto:cshelpdesk@force3.com). We are always here to serve you.

## THE FORCE 3 ADVANTAGE

As the Network Security Company, Force 3 offers a wide selection of products, solutions and services. From design to deployment to maintenance, our expert team of engineers and comprehensive approach provides everything you need for the successful outcomes you deserve. From infrastructure security to next-generation technology, our portfolio includes a wide range of SEWP V-eligible options, in areas including:

- Networking and infrastructure
- Software-defined networking
- Enterprise infrastructure
- Mobility
- Information security
- Network security
- Vulnerability management

- Access control
- Security event management
- Data center
- Secure collaboration
- IT services

## PRODUCTS & SERVICES

As a SEWP V contract holder, Force 3 offers a variety of eligible products, services and solutions, including:

- Desktop computers and laptops
- High-performance servers
- Database servers
- Mass storage and network devices
- Advanced video & visualization solutions
- Computer support devices
- Security systems and tools

## FORCE 3 CONTRACT

**Contract Number Group A:** NNG15SC11B

**Contract Number Group D:** NNG15SC34B

**Cage:** OTC84

**Performance Period:** May 1, 2015 through April 30, 2020, with one five-year option through April 30, 2025

## CONTACT FORCE 3

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## RELATED LINKS

[SEWP Home Page](#)

For more information on SEWP V and other contracts we offer, visit

[www.force3.com/government-contracts](http://www.force3.com/government-contracts).